



Indiana Medicaid system configuration updates for Anthem Blue Cross and Blue Shield

The table below provides information related to claims issues impacting several Anthem Blue Cross and Blue Shield providers. This information will be updated weekly on [Fridays]. Continue to follow the existing process by reaching out to your Provider Relationship Management representative for concerns.

Known system issue	Brief description	Date issue identified	Status	Provider types impacted	Number of providers impacted	Expected completion date	Expected claims reprocessing date
Revenue Code 912 and 913 Denying with H0035	Claims paid on or after 2/14/23 featuring revenue code 912/913 + procedure code H0035 is incorrectly denying as non-covered.	3/20/2023	Configuration	Psych hospital	5	3/27/2023	4/15/2023
Ambulance Authorization Denials	Ambulance claims were incorrectly denying for authorization.	2/15/2023	Configuration Complete – Claim Cleanup	Ambulance	13	Done	4/20/2023

Date posted: [XX/XX/XXXX]

<https://providers.anthem.com/in>

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