

## Hoosier Healthwise talking points

### **What has changed and is Anthem Blue Cross and Blue Shield (Anthem) still offering Hoosier Healthwise benefits?**

Anthem was awarded a new contract for Hoosier Healthwise, which will go into effect January 1, 2023. We began covering Hoosiers with Hoosier Healthwise benefits when the program originally started in April 2015, and we will continue covering benefits for all members who qualify.

### **Will my patients who have Hoosier Healthwise need to do anything to continue getting their benefits?**

No, your patients will continue getting all their Hoosier Healthwise benefits without disruption. There will be no interruption in services such as going to the doctor or getting prescription medicine from the pharmacy.

### **Will this change affect the doctor a member goes to or the benefits they get?**

No, this change does not affect which doctor a member sees or any of their medical benefits, such as primary care, hospital services, pharmacy, and all the other benefits.

### **Are there new provider incentive programs?**

We continue to offer provider incentives to providers serving our Hoosier Healthwise members. Our current programs include:

- **Smoking Cessation Provider Incentive Program:** Encourages providers to provide smoking cessation counseling to members who use tobacco, including referring them to Indiana's Tobacco Quitline.
- **Behavioral Health Provider Incentive Program:** Rewards providers for two key performance indicators: Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependency (FUA) and Follow-Up After Hospitalization for Mental Illness (FUH)
- **Obstetrics Provider Incentive Program:** Incentivizes provider groups who meet certain benchmarks for deliveries and completion of prenatal and postpartum visits.
- **Social Drivers of Health (SDOH) Provider Incentive Program:** Incentivizes providers to obtain a baseline of SDOH needs for our membership and connects them to community resources that can help improve health outcomes.
- **Screening, Brief Intervention, and Referral to Treatment (SBIRT) Provider Incentive Program:** Incentivizes PMPs who complete Screening, Brief Intervention, and Referral to Treatment screenings and engage in the appropriate motivational interviewing to encourage change or to refer members to substance use disorder (SUD) treatment, if necessary.
- **Health Needs Screening (HNS) Provider Incentive Program:** encourages providers to assist Medicaid members in completing the HNS during an office visit during the first 90 days of a Medicaid member's enrollment.
- **Provider Quality Incentive Program (PQIP):** Rewards providers for the quality care they provide our members and seeks to encourage efficient, preventive, and cost-effective healthcare practices
- **PQIP Essentials (PQIPE):** Rewards providers for the quality of care in support of transitioning members from a fragmented and transactional healthcare delivery system to a patient-centered system by investing in primary care and focusing on closing gaps in care.

\* findhelp is an independent company providing The Community Resource Link on behalf of Anthem Blue Cross and Blue Shield.

### **<https://providers.anthem.com/in>**

Anthem Blue Cross and Blue Shield is the trade name of Anthem Insurance Companies, Inc., independent licensee of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc. Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthem network representative.  
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- **Integrated Care Quality Incentive Program:** Encourages the integration of behavioral health and physical health to help identify underlying behavioral health, intervene with patients at risk for complications due to behavioral and psychosocial needs, and decrease costs by treating patients effectively and holistically.

Anthem is also introducing several new no-cost enhanced benefits for our Hoosier Healthwise members. These enhanced benefits are in addition to or in place of the benefits previously available to our members. Some benefits are limited to certain members only and may change or end at any time.

- **Boys and Girls Clubs — Healthy Kids Healthy Choices:** Club membership, plus fitness and exercise resources, for children to stay mentally and physically healthy.
- **Healthy Meals Program:** 10 frozen healthy family meals delivered to the member's home.
- **Post-discharge meals:** two customized meals per day for seven days (up to 14 meals) delivered to the member's home.
- **Fresh Fruits and Veggies Program:** For members who are pregnant or nursing moms who are six weeks postpartum; one produce box per month for three months delivered to their home.
- **Essentials for Expectant Moms:** New mom product toolkit; online learning courses on pregnancy, postnatal care, and new baby care; essential items to keep baby safe.
- **Personal care essentials:** Up to \$50 per member per year for over-the-counter products, including first aid, pain relief, feminine care, baby care, hygiene, and other items.
- **Asthma and COPD relief toolkit:** Up to \$80 worth of asthma and allergy relief products, such as inhaler vaporizer kits, hypoallergenic bedding, high efficiency air filters, air filters, and more.
- **Non-pharmacologic pain management:** Up to \$50 for products to help with managing pain.
- **School supplies:** \$50 in assistance for school essentials, such as backpacks, notebooks, and pencils
- **High School Equivalency (HSE) assistance:** Voucher to cover the cost of HSE tests, practice test, and up to two retests.
- **Obstetrics (OB) telehealth kits:** Fingertip oxygen sensors, blood pressure monitors, and other tools to support pregnant members and help their providers virtually spot early warning signs of complications.
- **Transportation Essentials:** \$50 gas card, \$50 ride-share card, or bus passes up to \$50
- **Smartphone member connect:** No cost monthly minutes; 4GB data and text messaging; one-time bonus of 200 minutes; 100 minutes in birthday month.
- **Community Resource Link:** Online tool to help find community-based resources in the member's area that support health and well-being.
- **Employment and Training Support Program:** Provides employment and training services to members.

### Who is eligible for these enhanced benefits?

Most enhanced benefits require the member to:

- Complete the *HNS* (within first 90 days), Comprehensive Health Assessment Tool (*CHAT*) (outside the first 90 days), or *OB Screener* (if pregnant).
- Register on Sydney, Anthem's secure member website.
- Complete a dental visit (if age 2 to 20) or wellness visit (if age 21 or older).

Anthem believes the above criteria will help drive better health outcomes for members by increasing engagement levels with their providers and with the care management available to them through Anthem.

### How can my patients access these enhanced benefits?

Enhanced benefits can be accessed in a few different ways. Some are available through the Benefit Reward Hub. Your patients can log in or register online; call Member Services at **866-408-6131**, TTY **711**, Monday through Friday 8 a.m. to 8 p.m. Eastern time; or access certain benefits by contacting the vendor directly.