

Healthy Indiana Plan talking points

Q: What has changed and is Anthem Blue Cross and Blue Shield (Anthem) still offering Healthy Indiana Plan (HIP) benefits?

A: Anthem was awarded a new contract for Healthy Indiana Plan, which will go into effect January 1, 2023. We began covering members with Healthy Indiana Plan benefits when the program originally started in January 1, 2008, and we will continue covering benefits for all members who qualify.

Q: Will my patients who have Healthy Indiana Plan need to do anything to continue getting their benefits?

A: No, your patients will continue getting all their Healthy Indiana Plan benefits without disruption. There will be no interruption in services such as going to the doctor or getting prescription medicine from the pharmacy.

Q: Will this change affect the doctor I go to or the benefits I get?

A: No, this change does not affect the doctor you see now or any of your medical benefits, like primary care, hospital services, pharmacy, and all the other benefits you get.

Q: Will Anthem continue provider incentive programs?

A: We continue to offer provider incentives to providers serving our Healthy Indiana Plan members. Our current programs include:

- **Smoking Cessation Provider Incentive Program (SCPIP):** Encourages providers to provide smoking cessation counseling to members who use tobacco, including referring them to Indiana's Tobacco Quitline.
- **Behavioral Health Provider Incentive Program (BHPIP):** Rewards providers for two key performance indicators: Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependency (FUA) and Follow-Up After Hospitalization for Mental Illness (FUH).
- **Obstetrics Prenatal Incentive Program (OBPIP):** Incentivizes provider groups who meet certain benchmarks for deliveries and completion of prenatal and postpartum visits.
- **Social Drivers of Health Provider Incentive Program (SDOHPIP):** Incentivizes providers to obtain a baseline of SDOH needs for our membership and connect them to community resources that can help health outcomes.
- **Screening, Brief Intervention, and Referral to Treatment Provider Incentive Program (SBIRTPIP):** Incentivizes PMPs who complete Screening, Brief Intervention, and Referral to Treatment (SBIRT) screenings and engage in the appropriate motivational interviewing to encourage change or to refer members to substance use disorder (SUD) treatment, if necessary.
- **Health Needs Screening Provider Incentive Program (HSNPIP):** Encourage providers to assist Medicaid members in completing the HNS during an office visit during the first 90 days of a Medicaid member's enrollment.

<https://providers.anthem.com/in>

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Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthem network representative.

INBCBS-CD-016183-22 December 2022

- **Provider Quality Incentive Program (PQIP):** Rewards providers for the quality care they provide our members and seeks to encourage efficient, preventive, and cost-effective healthcare practices
- **PQIP Essentials (PQIPE):** Rewards providers for the quality of care in support of transitioning members from a fragmented and transactional healthcare delivery system to a patient-centered system by investing in primary care and focusing on closing gaps in care.
- **Integrated Care Quality Incentive Program (ICQIP):** Encourages the integration of behavioral health and physical health to help identify underlying behavioral health, intervene with patients at risk for complications due to behavioral and psychosocial needs and decrease costs by treating patients effectively and holistically.

Q: Are Healthy Indiana Plan benefits changing?

A: At Anthem, we know your primary focus is on taking care of your patients and making sure they get the care they need when they need it. That's why we offer programs and incentive benefits that support the important work you do, day in and day out. More information can be found in the [Anthem's Healthy Indiana Plan Provider Manual](#).

Anthem is also introducing several new no-cost extra benefits for our Healthy Indiana Plan members. These enhanced services are in addition to or in place of the enhanced services previously available to our members. Some are limited to certain members only and may change or end at any time.

Enhanced services:

- **Healthy Adults Healthy Results:** Online fitness program and resources, gym membership for up to six months, WW[®] membership for up to 13 weeks.
- **Healthy Meals Program:** 10 frozen healthy family meals delivered to the member's home.
- **Post-discharge meals:** Two customized meals per day for seven days (up to 14 meals) delivered to the member's home.
- **Fresh Fruits and Veggies Program:** For members who are pregnant or nursing moms six weeks postpartum, one produce box per month for three months delivered to their home.
- **Essentials for Expectant Moms:** New mom product toolkit; online learning courses on pregnancy, postnatal care, and new baby care; and essential items to keep baby safe.
- **Personal care essentials:** Up to \$50 per member per year for over-the-counter products including first aid, pain relief, feminine care, baby care, hygiene, and other items.
- **Asthma and COPD relief toolkit:** Up to \$80 worth of asthma and allergy relief products such as inhaler vaporizer kits, hypoallergenic bedding, high efficiency air filters (HEPA) air filters, and more.
- **Non-pharmacologic pain management:** Up to \$50 for products to help with managing pain.
- **Jump Start Program:** Access to online learning platform that includes job skills training, one-on-one coaching, test preparation, job search tool, and more.
- **High School Equivalency (HSE) assistance:** Voucher to cover the cost of HSE tests, practice test, and up to two retests.
- **Obstetrics OB telehealth kits:** Fingertip oxygen sensors, blood pressure monitors, and other tools to support pregnant members and their providers virtually spot early warning signs of complications.
- **Transportation essentials:** \$50 gas card, \$50 ride-share card, or bus passes up to \$50.
- **Smartphone member connect:** No cost monthly minutes, 4 GB data and text messaging, one-time bonus of 200 minutes, 100 minutes in birthday month.
- **Community resource link:** Online tool to help find community-based resources in the member's area that support health and well-being.

** Eligibility requirements may include enrollment in HIP Plus, completing a health screening, annual dental or wellness visit, registration on our member secure portal, Sydney Health, and/or other activities or diagnoses to promote member engagement with Anthem and their provider(s).*

Q: How can my patients access these enhanced services?

A: Enhanced services can be accessed in a few different ways. Some are available through the Benefit Reward Hub. Your patients can log in or register online at [anthem.com/inmedicaid](https://www.anthem.com/inmedicaid). They can also call Member Services at **866-408-6131**, TTY 711, Monday through Friday 8 a.m. to 8 p.m. ET, or access certain benefits by contacting the vendor directly.