

Renewed Hoosier Healthwise contract effective January 2023

The Hoosier Healthwise program coordinates benefits and services to address our members' physical, behavioral, medical, and social needs, as well as preventive and comprehensive coordinated care, with the goal of:

- Improving quality outcomes and consistency of care across delivery systems.
- Ensuring member choice, protections, and access.
- Coordinating care across the care continuum.
- Providing flexible, person-centered care.
- Increasing member engagement in the management and treatment of their conditions.

With our renewed contract to continue serving Hoosier Healthwise recipients beginning January 1, 2023, Anthem Blue Cross and Blue Shield (Anthem) is excited to introduce several enhancements in support of you, our dedicated providers, and our members, the patients you serve every day, delivering quality healthcare and improving their health and well-being.

Provider incentives

We continue to offer Provider incentives to providers serving our Hoosier Healthwise members. Our current programs include:

- **Smoking Cessation Provider Incentive Program:** Encourages providers to provide smoking cessation counseling to members who use tobacco, including referring them to Indiana's Tobacco Quitline.
- **Behavioral Health Provider Incentive Program:** Rewards providers for two key performance indicators: Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dependency (FUA) and Follow-Up After Hospitalization for Mental Illness (FUH)
- **Obstetrics Provider Incentive Program:** Incentivizes provider groups who meet certain benchmarks for deliveries and completion of prenatal and postpartum visits.
- **Social Drivers of Health (SDOH) Provider Incentive Program:** Incentivizes providers to obtain a baseline of SDOH needs for our membership and connect them to community resources that can help improve health outcomes.
- **Integrated Care Quality Incentive Program:** Encourages the integration of behavioral health and physical health to help identify underlying behavioral health, intervene with patients at risk for complications due to behavioral and psychosocial needs, and decrease costs by treating patients effectively and holistically.
- **Screening, Brief Intervention, and Referral to Treatment Provider Incentive Program:** Incentivizes PMPs who complete Screening, Brief Intervention, and Referral to Treatment (SBIRT) screenings and engage in the appropriate motivational interviewing to encourage change or to refer members to substance use disorder (SUD) treatment, if necessary.
- **Health Needs Screening Provider Incentive Program-** Encourage providers to assist Medicaid members in completing the HNS during an office visit during the first 90 days of a Medicaid member's enrollment.

<https://providers.anthem.com/in>

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Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthem network representative.

- **PQIP Essentials:** Rewards providers for the quality of care in support of transitioning members from a fragmented and transactional healthcare delivery system to a patient-centered system by investing in primary care and focusing on closing gaps in care.
- **Provider Quality Incentive Program (PQIP):** Rewards providers for the quality care they provide our members and seeks to encourage efficient, preventive, and cost-effective healthcare practices.

Member programs and Incentives

At Anthem, we know your primary focus is on taking care of your patients and making sure they get the care they need when they need it. That's why we offer programs and incentive benefits that support the important work you do, day in and day out. More information can be found in the Medicaid Provider Manual.

Anthem is also introducing several new no-cost enhanced services for our Hoosier Healthwise members. These enhanced services are in addition to or in place of those previously available to our members. Some benefits are limited to certain members only and may change or end at any time.

Enhanced Services

- **Boys & Girls Clubs – Healthy Kids Healthy Choices:** Club membership plus fitness and exercise resources for children to stay mentally and physically healthy.
- **Healthy meals program:** 10 frozen healthy family meals delivered to the member's home.
- **Post-discharge meals:** Two customized meals per day for seven days (up to 14 meals) delivered to the member's home.
- **Fresh Fruits and Veggies program:** For members who are pregnant or nursing moms six weeks postpartum, one produce box per month for three months delivered to their home.
- **Essentials for expectant moms:** New mom product toolkit; online learning courses on pregnancy, postnatal care, and new baby care; and essential items to keep baby safe.
- **Personal care essentials:** Up to \$50 per member per year for over-the-counter products including first aid, pain relief, feminine care, baby care, hygiene, and other items.
- **Asthma and COPD relief toolkit:** Up to \$80 worth of asthma and allergy relief products such as inhaler vaporizer kits, hypoallergenic bedding, high efficiency air filters (HEPA) air filters, and more.
- **Non-pharmacologic pain management:** Up to \$50 for products to help with managing pain.
- **School supplies:** <\$50> in assistance for school essentials such as backpacks, notebooks, and pencils.
- **High school equivalency (HSE) assistance:** Voucher to cover the cost of HSE tests, practice test, and up to two retests.
- **Obstetrics (OB) telehealth kits:** Fingertip oxygen sensors, blood pressure monitors, and other tools to support pregnant members and their providers virtually spot early warning signs of complications.
- **Transportation Essentials:** \$50 gas card, \$50 ride-share card, or bus passes up to \$50.
- **Smartphone member connect:** No cost monthly minutes, 4 GB data and text messaging, one-time bonus of 200 minutes, 100 minutes in birthday month.
- **Community resource link:** Online tool to help find community-based resources in the member's area that support health and well-being.
- **Employment and Training Support Program:** provides employment and training services to members.

** Eligibility requirements may include completing a health screening, annual dental visit, registration on our member secure website, Sydney Health, and/or other activities or diagnoses to promote member engagement with Anthem and their provider(s).*

Most extra benefits are available through the Benefit Reward Hub. Your patients can log in or register online at <http://www.anthem.com/inmedicaid>, or they can call Member Services at 866-408-6131, TTY 711, Monday

through Friday 8 a.m. to 8 p.m. Eastern time. Extra benefits offered by Anthem are subject to certain eligibility requirements and may change or end at any time.

Questions?

If you have questions about this communication or need assistance with any other item, contact your local Network Relations consultant or call Provider Services at:

- Hoosier Healthwise — **866-408-6132**
- Healthy Indiana Plan — **844-533-1995**
- Hoosier Care Connect — **844-284-1798**

Thank you for being dedicated to serving our members. We value our partnership with you and are grateful to you for providing our members with quality care.



Email is the quickest and most direct way to receive important information from Anthem Blue Cross and Blue Shield.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/2XN9y9o>).