

Medicaid continuous glucose monitoring systems

On November 1, 2021, Anthem Blue Cross and Blue Shield (Anthem) will implement a change regarding continuous glucose monitoring systems (CGMs). In 2020, we made it more convenient for members to obtain CGMs (devices and supplies) at their preferred in-network retail pharmacy or the IngenioRx* home delivery pharmacy. Beginning on November 1, 2021, CGM access (including but not limited to HCPCS codes: A9276, A9277, A9278, K0553, K0554) will only be available to an Anthem member through their in-network retail pharmacy or IngenioRx home delivery pharmacy and no longer a durable medical equipment (DME) provider. Members receiving CGMs and their prescribers will be notified of the change. Please refer prescribers to Provider Services or members to Member Services numbers below for additional questions.

Provider Services:

- Hoosier Healthwise: **866-408-6132**
- Healthy Indiana Plan: **844-533-1995**
- Hoosier Care Connect: **844-284-1798**

Member Services:

- Hoosier Healthwise, Healthy Indiana Plan: **866-408-6131**
- Hoosier Care Connect: **844-284-1797**

Note – This change only applies to CGMs and not insulin pump delivery systems.

* IngenioRx, Inc. is an independent company providing pharmacy benefit management services on behalf of Anthem Blue Cross and Blue Shield.

www.anthem.com/inmedicaiddoc

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Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthem network representative.