

Botox update for Anthem Blue Cross and Blue Shield members

Effective January 1, 2022, CVS Specialty Pharmacy* and IngenioRx Specialty Pharmacy* will no longer distribute the brand name drug Botox,[®] but it will still be available to Anthem Blue Cross and Blue Shield (Anthem) members either through buy and bill or through an available retail pharmacy.

Please note:

- This is not a change in member benefits. This is a change in the Botox vendor only.
- If the member is not using CVS Specialty Pharmacy or IngenioRx Specialty Pharmacy to obtain Botox, no action is needed.

For Botox managed under a member's medical benefit

Effective January 1, 2022, you will need to buy this drug and bill Anthem.

If you have questions regarding buy and bill, find the billing guide here:

https://providers.anthem.com/docs/gpp/IN_CAID_BillingPMCompanionGuide.pdf?v=202106141347

If you have questions regarding a member's medical specialty pharmacy benefits, call Provider Services:

- Hoosier Healthwise: **866-408-6132**
- Healthy Indiana Plan: **844-533-1995**
- Hoosier Care Connect: **844-284-1798**

For Botox managed under a member's pharmacy benefit

Effective January 1, 2022, members who currently obtain Botox through IngenioRx Specialty Pharmacy using their pharmacy benefit must change to another in-network pharmacy that distributes Botox.

If you have questions regarding a member's pharmacy benefit, call Pharmacy Member Services:

- Hoosier Healthwise: **833-235-2023**
- Healthy Indiana Plan: **833-205-6007**
- Hoosier Care Connect: **833-235-2024**



Email is the quickest and most direct way to receive important information from Anthem Blue Cross and Blue Shield.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/2XN9y9o>).

* CVS is an independent company providing pharmacy services on behalf of Anthem Blue Cross and Blue Shield. IngenioRx, Inc. is an independent company providing pharmacy benefit management services on behalf of Anthem Blue Cross and Blue Shield.

<https://providers.anthem.com/in>

Anthem Blue Cross and Blue Shield is the trade name of Anthem Insurance Companies, Inc., independent licensee of the Blue Cross and Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.

Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthem network representative.

AIN-NU-0327-21 December 2021