

## On-site document checklist

California | Anthem Blue Cross | Medi-Cal Managed Care

Please provide documentation of the following checked (☐) items:	Policies	Evidence of provider and staff training (sign-in sheets)		Office documents
		Annually within the last 3 years	Upon hire	
1. Blood borne pathogens exposure prevention	✓	✓		
2. Biohazardous waste handling	✓	✓		
3. Infection control/universal precautions	✓	✓		
4. Fire safety/prevention	✓		✓	
5. Disability rights and provider obligations	✓		✓	
6. Emergency non-medical procedures	✓		✓	
7. Child/elder abuse/domestic violence reporting	✓		✓	
8. Emergency medical procedures	✓		✓	
9. Patient confidentiality	✓		✓	
10. Informed consent for invasive procedures	✓		✓	
11. Sensitive services/minors' rights	✓		✓	
12. Prior authorization	✓		✓	
13. Health plan referral process/procedure/resources	✓		✓	
14. Grievance/complaint procedure and grievance forms (plan specific)	✓		✓	
15. Cultural and linguistics	✓		✓	
16. Posted <i>Notice to Consumers of Civil Rights/ Nondiscrimination</i>				✓
17. All professional licenses and Drug Enforcement Agency (DEA) of all professionals on-site including ancillary providers (OB-GYN, chiropractor, podiatrist, physical therapist)				✓
18. Posted <i>Notice to Consumers</i> for the licensed MD(s) and/or Physician Assistant(s) with QR code				✓
19. MA certificates and evidence of training for the following services provided on				✓

On-site document checklist

<p>site:</p> <ul style="list-style-type: none"> <li>• Hearing screening*</li> <li>• Vision screening*</li> <li>• Anthropometric measurements/BMI%*</li> <li>• Dental screenings/fluoride varnish application*</li> <li>• Phlebotomy</li> </ul> <p>* Please submit to the reviewer copies of certificates or other evidence of training for these four topics at the time of the review.</p>				
20. Provider and staff signature page (for non-EMR users to assist the auditor in identifying provider/staff signatures/initials on patient charts)				✓
21. Site specific, written bloodborne pathogens exposure control plan, and sharps injury incident log/form				✓
22. Pharmaceutical and lab supplies inventory monitoring, handling, and disposal policies and procedures				✓
23. Inventory logs to monitor expiration of supplies in the last three years (emergency kit, medications, lab supplies)				✓
24. Daily refrigerator and freezer temperature logs in the last three years				✓
25. Vaccine Protection Plan				✓
26. Routine quality control test result logs for lab test equipment (glucometers, urinalysis machines) in the last three years per manufacturer's instructions				✓
27. Clearly diagrammed evacuation route for emergencies posted at all designated entrances/exits, stairs, and elevators				✓
28. Current vaccine information statements (VIS) for all vaccines administered on-site				✓
29. Health education materials/hand-outs in all applicable languages and topics				✓
30. Medical record release form to also include: 1) Area to indicate the specific notes to be released; 2) Expiration of release; and 3) Purpose for release				✓

31. Confidentiality agreement with external vendors who may have access to medical records (for example, cleaning crew)				✓
32. Office fax cover pages with confidentiality statement				✓
33. <i>Clinical Laboratory Improvement Amendments of 1988 (CLIA)</i> certificate				✓
34. Most recent service contract and pick-up receipt for regulated medical waste in the last three years				✓
35. Site-specific written schedule of routine cleaning/log in the last three years				✓
36. Site-specific policy/procedures or manufacturer's instructions for instrument/equipment sterilization (if applicable)				✓
37. Spore testing of autoclave/steam sterilizer with documentation results at least monthly in the last three years (if applicable)				✓
38. Standardized procedures for nurse practitioners and practice agreement(s) with physician assistants (if applicable)				✓
39. Current <i>California Radiologic Health Branch Inspection Report</i> of X-ray equipment (if applicable)				✓



**Email is the quickest and most direct way to receive important information from Anthem Blue Cross.**

To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form: <http://anthem.ly/signup-abc-ca>.