

# California Long-Term Services and Supports (LTSS) and CalAIM Special Programs Provider Relations

## Provider Representatives and Servicing

Our Provider Relations team serves a wide range of LTSS and CalAIM providers, including:

**LTSS Providers:** Long-Term Care Nursing Facilities (NF), Sub-Acute Facilities, and Intermediate Care Facilities for Individuals with Developmental Disabilities (ICF/DD)

**CalAIM Providers:** Enhanced Care Management (ECM), Community Supports (CS), Community Health Workers (CHW), Doulas, and Community-Based Adult Services (CBAS)

We partner with providers to support compliance, streamline operations, and strengthen care delivery for our populations.



### Do you have general questions?

Please email us at: [AnthemLiaison@anthem.com](mailto:AnthemLiaison@anthem.com)

Region	Provider Type	Provider Representatives	Contact Information
Northern	<b>CalAIM Providers</b>	Salina Yang	<a href="mailto:Salina.yang@anthem.com">Salina.yang@anthem.com</a>
	<b>LTSS Providers</b>	Jenna Darling	<a href="mailto:Jenna.darling@anthem.com">Jenna.darling@anthem.com</a>
Central	<b>CalAIM Providers</b>	Jennifer Hillyer	<a href="mailto:Jennifer.Hillyer@anthem.com">Jennifer.Hillyer@anthem.com</a>
	<b>LTSS Providers</b>	Karen Victoria	<a href="mailto:Karen.Victoria@anthem.com">Karen.Victoria@anthem.com</a>
Southern	<b>CalAIM Providers</b>	Teresa Samuels	<a href="mailto:Teresa.samuels@anthem.com">Teresa.samuels@anthem.com</a>
	<b>CalAIM Providers</b>	Mikaela Piekarski	<a href="mailto:Mikaela.piekarski@anthem.com">Mikaela.piekarski@anthem.com</a>
	<b>LTSS Providers</b>	Cameron Adams	<a href="mailto:Cameron.adams@anthem.com">Cameron.adams@anthem.com</a>

# Statewide Provider Supports and Resources

Statewide Provider Supports  
**Manager, Provider Relations**

**Mina Farag**  
**310-803-3463**  
**Mina.Farag@anthem.com**

**Network Manager** Contracting Responsible for developing and managing a robust network of Intermediate Care Facilities and CalAIM Enhanced Care Management (ECM) and Community Supports (CS) providers.

For Enhanced Care Management/  
Community Supports –  
**ecm\_cs\_contracting@anthem.com**

For Community Health Workers –  
**specialprograms\_contracting@anthem.com**

For Intermediate Care Facility –  
**CAICFdocuments@anthem.com**

For contracting inquiries related to  
Community-Based Adult Services (CBAS), email  
**CAMedicaid\_FFSCcontracting@anthem.com**

**Provider Educator** Provides essential training and support. This role will work to enhance the skills and knowledge base of our LTSS and CalAIM Special program providers, ensuring top-quality support.

**Jasmine Tuazon**  
**Jazmine.Tuazon@anthem.com**



## Resources and Contacts

Anthem Provider website: <https://providers.anthem.com/california-provider/home>

Anthem CalAIM Provider Page: <https://providers.anthem.com/california-provider/patient-care/calaim>

Anthem LTSS Provider Page: <https://providers.anthem.com/california-provider/patient-care/ltss>

LTSS/CalAIM Provider Relations email: [AnthemLiaison@anthem.com](mailto:AnthemLiaison@anthem.com)

Learn more about Anthem programs  
<https://providers.anthem.com/ca>

