

# California Long-Term Services and Supports (LTSS) and CalAIM Special Programs Provider Relations

## Provider Representatives and Servicing

Our Provider Relations team serves a wide range of LTSS and CalAIM providers, including:

**LTSS Providers:** Long-Term Care Nursing Facilities (NF), Sub-Acute Facilities, and Intermediate Care Facilities for Individuals with Developmental Disabilities (ICF/DD)

**CalAIM Providers:** Enhanced Care Management (ECM), Community Supports (CS), Community Health Workers (CHW), Doulas, and Community-Based Adult Services (CBAS)

We partner with providers to support compliance, streamline operations, and strengthen care delivery for our populations.

### Do you have general questions?

Please email us at: [AnthemLiaison@anthem.com](mailto:AnthemLiaison@anthem.com)



| Region   | Provider Type    | Provider Representatives | Contact Information          |
|----------|------------------|--------------------------|------------------------------|
| Northern | CalAIM Providers | Salina Yang              | Salina.yang@anthem.com       |
|          | LTSS Providers   | Jenna Darling            | Jenna.darling@anthem.com     |
| Central  | CalAIM Providers | Jennifer Hillyer         | Jennifer.Hillyer@anthem.com  |
|          | LTSS Providers   | Karen Victoria           | Karen.Victoria@anthem.com    |
| Southern | CalAIM Providers | Teresa Samuels           | Teresa.samuels@anthem.com    |
|          | CalAIM Providers | Mikaela Piekarski        | Mikaela.piekarski@anthem.com |
|          | LTSS Providers   | Cameron Adams            | Cameron.adams@anthem.com     |

# Statewide Provider Supports and Resources

Statewide Provider Supports  
**Manager**, Provider Relations

**Mina Farag**  
310-803-3463  
[Mina.Farag@anthem.com](mailto:Mina.Farag@anthem.com)

**Network Manager** Contracting Responsible for developing and managing a robust network of Intermediate Care Facilities and CalAIM Enhanced Care Management (ECM) and Community Supports (CS) providers.

For Enhanced Care Management/Community Supports –  
[ecm\\_cs\\_contracting@anthem.com](mailto:ecm_cs_contracting@anthem.com)

For Community Health Workers –  
[specialprograms\\_contracting@anthem.com](mailto:specialprograms_contracting@anthem.com)

For Intermediate Care Facility –  
[CAICFdocuments@anthem.com](mailto:CAICFdocuments@anthem.com)

For contracting inquiries related to Community-Based Adult Services (CBAS), email  
[CAMedicaid\\_FFSContracting@anthem.com](mailto:CAMedicaid_FFSContracting@anthem.com)

**Provider Educator** Provides essential training and support. This role will work to enhance the skills and knowledge base of our LTSS and CalAIM Special program providers, ensuring top-quality support.

**Jasmine Tuazon**  
[Jazmine.Tuazon@anthem.com](mailto:Jazmine.Tuazon@anthem.com)



## Resources and Contacts

Anthem Provider website: <https://providers.anthem.com/california-provider/home>

Anthem CalAIM Provider Page: <https://providers.anthem.com/california-provider/patient-care/calaim>

Anthem LTSS Provider Page: <https://providers.anthem.com/california-provider/patient-care/ltss>

LTSS/CalAIM Provider Relations email: [AnthemLiaison@anthem.com](mailto:AnthemLiaison@anthem.com)

Learn more about Anthem programs  
<https://providers.anthem.com/ca>

