

# Provider Pathways — Learn all about it!

Anthem Blue Cross wants to remind you of a training resource that’s available for all providers. It’s called Provider Pathways, which is an on-demand digital eLearning that’s comprised of a collection of topics called modules. Each module covers a different aspect of doing business with Anthem. Depending on what you need, you can take one or all the modules.

**Go here to find out more about Medicaid:**

- What challenges do Medicaid Members face?
- What resources do we have to help you support your patients?



**These sections will share our business practices and resources. Some items you will find:**

- How do you know if a service requires an authorization?
- Where do you go to submit claims?
- What if you do not agree with a determination or payment.

**Two-way communication is important. Provider Pathways will let you know how:**

- We will share important updates with you.
- You can let us know of changes to your practice.



## How to find Provider Pathways

Provider Pathways — Doing Business with Anthem eLearning, gives you the flexibility for scheduling training for yourself and your staff. You can find this training on the provider website.

- Go to [providers.anthem.com/ca](https://providers.anthem.com/ca).
- Select **Training Academy** under *Resources* in the top navigation.
- Once on the site, select **Provider Pathways** under *Training Resources*.

If you have questions about this provider resource, please reach out to your Healthcare Networks team.

Learn more about Anthem programs

[providers.anthem.com/ca](https://providers.anthem.com/ca)